Reach your prospects or customers by phone, without ever leaving Salesforce!

| Customer calls | Telephony Platform | Salesforce CTI | Agent receives call |
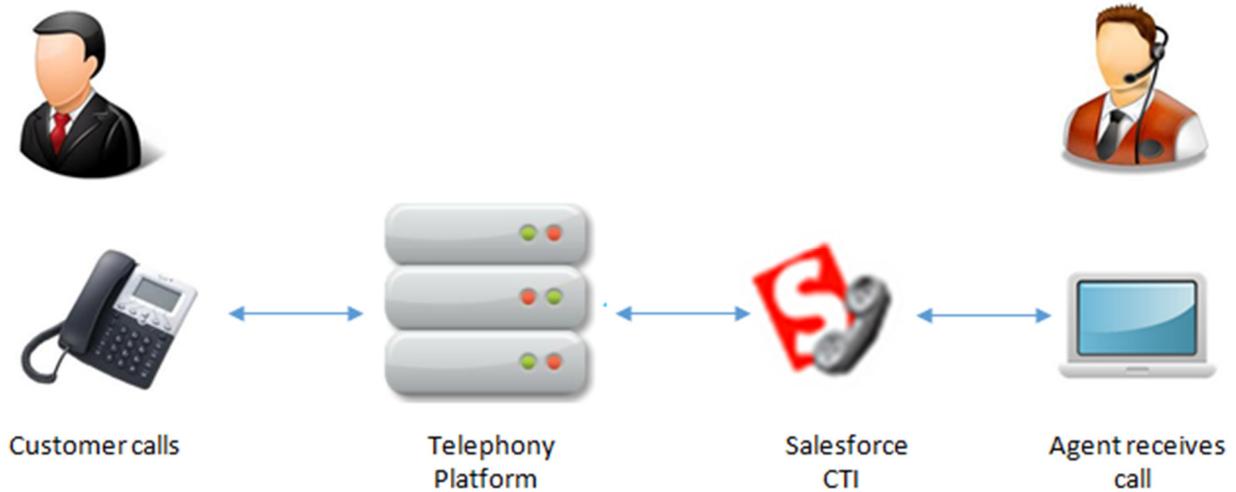
      If your sales team relies on phone calls to reach your prospect of client base, a Computer-to-Telephony (CTI) application (integrated with your Salesforce cloud) could be the perfect solution for you. A CTI app will help you leverage all the qualities of Salesforce, with the ease & application of traditional out-bound dialing. With features such as 1-click calling, caller preview/profiling, 1 click voicemail recording, and call monitoring; you can track and record all your metrics, all right within your Salesforce! There are many options when it comes to selecting a CTI provider, and by reviewing your business needs – we can help you choose the best one for you! For more information on this & other great ways to personalize your Salesforce, reach out to us at www.highfillservices.com/contact.html

DLH
CONSULTING
SERVICES

CERTIFIED
SALESFORCE ADMINISTRATOR

CERTIFIED
SALESFORCE SALES CLOUD CONSULTANT

CERTIFIED
SALESFORCE SERVICE CLOUD CONSULTANT

CERTIFIED
FORCE.COM DEVELOPER

salesforce

REGISTERED CONSULTING **PARTNER**